bsi.

eDiscovery and digital forensics

Solving legal and regulatory issues

Who we are

At BSI, we deliver comprehensive eDiscovery, digital forensics and litigation support services to in-house counsel, law firms, corporations and government agencies. We combine our unrivalled experience with the most advanced technologies and industry-leading best practices to deliver repeatable, defensible results.

Working closely with you to establish your requirements and challenges, we provide support and advice that reveals the eDiscovery approach most appropriate for your needs, including:

- **Managed service:** A complete end-to-end eDiscovery service

- **On-site service:** A trusted extension to your existing eDiscovery capabilities
- **Enterprise solution:** Implementation of an in-house eDiscovery technology platform

eDiscovery: Solving legal and regulatory issues

- Electronically Stored Information (ESI), is growing at an unprecedented rate
- eDiscovery technology is ever evolving, demanding a continuous investment in people and processes
- The range of devices data is stored on is expanding
- Legal and regulatory requirements relating to eDiscovery are constantly changing

We understand the challenges eDiscovery presents and the investment it demands. We continuously invest in our people and methodologies to ensure you receive the most comprehensive expertise in managing ESI.

We use leading technologies and techniques to provide you with greater transparency from an early stage of the eDiscovery process.

Working across Europe, we have extensive experience and knowledge of local and international eDiscovery legislation, which ensure we follow correct protocols.

Litigation and internal investigation

eDiscovery is unpredictable and demands specialized skills, technologies and resources. When eDiscovery is not your principle function it's vital to engage experienced professionals skilled in delivering defensible results.

We apply world class project management techniques and leading technology to collect and analyse large volumes of

data quickly and accurately. This enables you to make informed decisions for your specific requirements.

Regulation, risk and compliance

At some point, most corporate organizations will be confronted with a regulatory request or a court order to produce electronic documents for external or internal review or for use as evidence in legal proceedings.

With the proliferation in ESI across a range of devices, it's difficult to know where to look and how to effectively separate relevant information from non-relevant information.

We use our eDiscovery experts and technology to fully support organizations in facilitating an efficient review of electronic evidence to meet the scope of a regulatory or court order request.

Moving eDiscovery in-house

For some organizations, eDiscovery has become a core business process. This is due to a challenging corporate environment with constricting regulations and continuous litigation actions.

Heavily-regulated industries and organizations that have an existing IT infrastructure, people with relevant skills and an understanding of the eDiscovery process often decide to manage eDiscovery in-house by deploying an appropriate eDiscovery technology solution.

We can help you realize and deploy the best technology fit for your organization.

eDiscovery **delivery options**

Managed service

Our managed eDiscovery option is a complete end-to-end solution. We have the people and processes in place to deliver effective eDiscovery.

We become an extension of your team, leading with our expertise and supported by innovative technology to develop bespoke eDiscovery strategies based on your exact needs.

Our managed service is scalable, we match our resources to your demands giving you more control of the process.

Our managed service is operated from ISO 27001 certified data centres, giving you the assurance that your data is safe.

On-site service

Many eDiscovery cases are of a sensitive nature and contain highly confidential documents that clients prefer to stay on site. Also, legal and regulatory obligations such as data protection legislation or banking secrecy laws may require data to remain under the control of the client.

Our on-site eDiscovery option addresses these concerns. We deliver all the benefits of a managed service, but hosted on your site, or at another location nominated by you.

Our team can quickly mobilize to run an on-site eDiscovery function across Europe. This ensures you have access to a local resource with the necessary language skills, technical expertise and experience dealing with multi-jurisdictional matters.

Case study: Managed eDiscovery

Industry: International law firm

Requirement: Our client required a large scale data collection project be undertaken on their client's premises. We forensically captured the data and transported it to our high security data centre. Using one of our leading technology partners, we processed and filtered the data set, resulting in a 77 percent reduction. We then keyword-searched the reduced data and made it available for review within 48 hours of the project commencing.

Result: Our client was able to start a review of the significantly reduced data set with a minimum turnaround time.

Case study: On-site eDiscovery

Industry: International financial services

Requirement: A large EMEA financial institution was required to undertake a discovery exercise as mandated by an international regulatory body. The discovery involved collecting several terabytes of data from multiple sources and locations for several hundred custodians. This included email, unstructured file data and financial systems which the on-site team project-managed and coordinated.

Result: Our process reduced the data set substantially, resulting in significant cost savings for the client through reduced legal review time.

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Enterprise solution

With so many eDiscovery technology options available, it can be complex and time consuming to find the right technology to efficiently address your eDiscovery needs.

If your organization has decided to move eDiscovery in-house, we can help you identify the most appropriate technology for your organization.

We partner with leading eDiscovery technology vendors to offer a number of options, ranging from building and deploying a complete end-to-end in-house eDiscovery capability to developing a hybrid approach incorporating an in-house capability with the choice to outsource if needed.

Case study: Enterprise eDiscovery
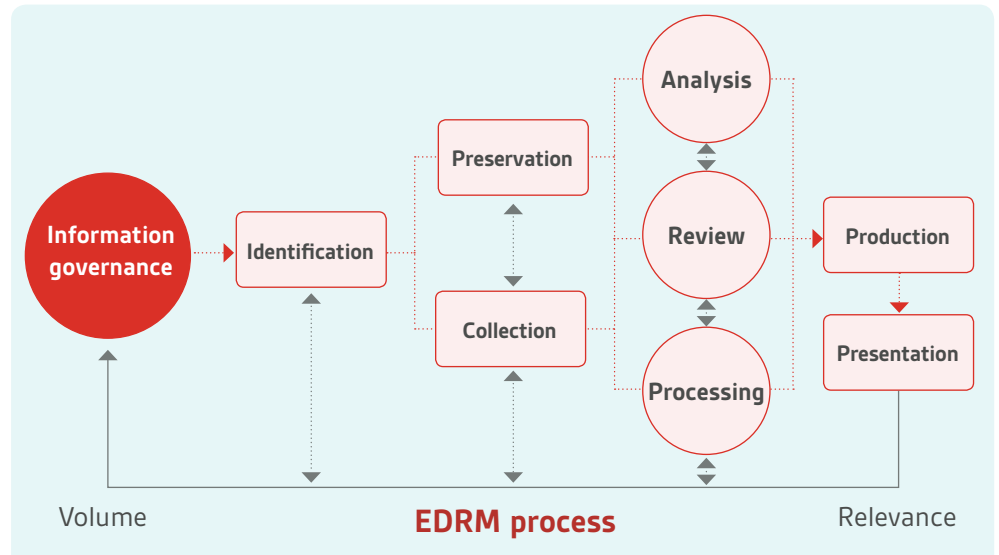
Industry: Government regulatory body

Requirement: A financial services regulatory body was required to conduct investigations into several companies with multiple internal teams requiring the capability to review mutually-exclusive cases.

Result: We designed a series of case profiles, allocated client team members with specific permissions and were able to confirm each team had unique access to appropriate cases. We enabled the client to gain efficiencies and assurance through standardized processes, training and procedures.

eDiscovery **process implementation consulting**

We can assist you to identify the right balance of in-house and externally-managed support across your entire eDiscovery process.

We can advise you how to address each step in your chosen process. Whether you apply the Electronic Discovery Reference Model (EDRM) or an equivalent, we recommend how to allocate internal and external personnel, inserting your chosen process with a suitable technology solution.

Digital forensics

Information is a key asset for any organization. One of the main concerns is the prospect of fraudulent or criminal activity occurring in relation to ESI. If this does happen there is an urgent need to clarify if and when this took place. That's where we can help.

We take a comprehensive approach to managing digital investigations. We use specialist skills, proven experience and advanced technology to deliver forensically sound results for our clients, ensuring we preserve the integrity of electronic evidence for use in legal proceedings.

All of our digital investigations are carried out in our ISO/IEC 27001 certified laboratory, ensuring both data

security and client confidentiality are maintained to the highest standards at all times.

Digital forensics services:

- Computer and document forensics
- IP and data theft
- Data misuse and fraud investigation
- Data acquisitions
- Mobile device analysis

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Our unique **approach**

Customer understanding

We listen to ensure we understand your eDiscovery or digital forensics challenges. This enables us to develop bespoke solutions based on your exact requirements.

Certified team of experts

Our consultants are certified to the highest industry standards with unrivalled experience, knowledge and technical skills in eDiscovery and digital forensics. We continually invest in our people to ensure we remain best in class in our industry.

Depth and breadth of experience

We have experience working on local and multi-jurisdictional eDiscovery cases and carrying out digital investigations across Europe. Our industry experience has given us the knowledge and skills to overcome the most complex challenges and deliver innovative solutions for your organization.

Flexibility and scalability

We are flexible, offering scalable support to match the unpredictable peaks and troughs eDiscovery demands. We have the ability to mobilize quickly across Europe to ensure you have access to a local resource with skills and experience in dealing with multi-jurisdictional cases.

Security

We recognize security as a top priority in our industry, whether it's client confidentiality or preserving the integrity of electronic evidence in digital forensics. We ensure the highest standard of security is upheld, work is carried out

by expert professionals and all digital investigations are conducted in ISO 27001 certified laboratories.

Leading technology

We invest the time and resources to source the most innovative, advanced technologies in our industry. We apply strict criteria in choosing our technology partners to ensure we only provide best in class solutions. Partnering with leading technology providers and exploiting top tier solutions enables our experts to achieve defensible, repeatable results for our clients.

Cybersecurity and Information Resilience

BSI Cybersecurity and Information Resilience help you address your information challenges. We enable organizations to secure information, data and critical infrastructure from the changing threats that effect your people, processes and systems; strengthening your information governance and assuring resilience. Our cyber, information security and data management professionals are experts in:

Cybersecurity

Penetration testing, vulnerability management, incident response and cloud security services.

Security awareness

Phishing and user awareness training, SaaS solutions, social engineering and simulation testing

Data management and privacy

GDPR services, information lifecycle management and eDiscovery and forensics

Compliance and testing

PCI DSS services, cyber lab testing and product and software assessments (CC, CAS-T/CPA)

Our expertise is accredited by:

CREST

PCI Security Standards Council ®
QUALIFIED SECURITY ASSESSOR™

CYBER ESSENTIALS

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Find out more

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